



QUALITY POLICY

Rolawn is the UK's leading turf grower and supplier of Britain's Finest Turf. In addition, Rolawn is renowned for its market leading high-quality topsoils analysed to British Standard BS3882:2015, and responsibly sourced barks from FSC® approved suppliers (www.fsc.org | FSC-C147081). The Company is proud of its reputation for professionalism, reliability and integrity. The Company continually innovates and improves both its processes and products to ensure that customers are provided with products of consistently high quality that meet the demands of a continually changing World.

Certified to BS EN ISO 9001:2015 we are committed to:

- Operating a management system that integrates organisational structure, procedures, processes and resources.
- Continuous improvement through the Management Review process to set objectives and to monitor the effectiveness of the Quality Management System.
- Meeting the needs of customers through the provision of products and services of consistent quality.
- Maintaining our reputation by ensuring that the Company meets all relevant statutory and regulatory requirements.
- Improving and enhancing performance through the setting of targets which are continually reviewed, understood and acted upon.
- Cultivating a culture of ongoing innovation and improvement.
- Working with customers and suppliers to continually develop partnerships to provide improved products and services.
- Ensuring that every employee is fully aware of our policy and of the important role they play in maintaining, continuously auditing, and whenever possible, improving quality in its widest sense.
- Ensuring recruitment, training, development and retention of staff leads to highly competent employees.

Signed:

A handwritten signature in black ink, appearing to read 'CR Matras', is written over a horizontal line.

Executive Director

Date: 23 October 2020
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